For those students who DO NOT live in Merced, Madera, Mariposa, Stanislaus, San Joaquin or Fresno County.

You need to contact your case worker in your home county to let them know you will be attending University of California, Merced temporarily, County Code 24.

All insurance plans must provide unrestricted access to an in-network primary care provider, in-network hospital and full, non-emergency medical and behavioral health care within 55 miles of campus while attending school. This is the policy of the University to meet the waiver criteria.

Get started on this process as soon as possible. In order to meet waiver criteria Medi-cal coverage must be active in Merced County before the waiver period ends and you complete your waiver.

Follow these steps:

- Change your address to Merced County. If you do not have your dorm or new address yet, you
 can use the school address. 101 Terrace Center, 5400 North Lake Road Merced, CA 95343. Let
 your case worker know that this is a temporary change and you will be visiting home on
 weekends and holidays. This will take you out of your current plan and put you in the Merced
 County health plan, Central California Alliance. Making this change to Merced County will allow
 you to seek all services in Merced County and not just emergency services. Contact Merced
 County Human Services Agency after about 10 days to make sure your change has been made.
- 2. Get proof of Eligibility by calling or going to the Human Services Agency in Merced. You can go to the Medi-cal office at the address below and pick up a MEDS printout since you do not have an insurance card yet. You can also call to get a printout 800-700-3874.

Human Services Agency of Merced County 2115 Wardrobe Ave Merced, CA 95341 209-385-3000

If you are having difficulty with your caseworker, you can contact the state Ombudsman. California State Ombudsman at 888-452-8809 option #9 Monday-Friday, 8:00 a.m. to 5:00 p.m.

Please call the UC Merced Health Center Insurance Office if you have any questions. 209-228-2273